



K. M. E. Society's

G. M. Momin Women's College

Affiliated to University of Mumbai,
Re-accredited by NAAC with 'B++' Grade (3rd Cycle), ISO 21001:2018 Certified

Suggestions and Action Taken Report for Students general Feedback 2024-25

Sr. No.	Suggestions by students	Action Taken Report/ Justification
1.	The office staff doesn't talk politely they always in a rush or in anger!	Principal has given instructions repeatedly to all the administrative Staff for proper and professional behavior along with consideration to students on humanitarian grounds.
2.	Please I want office female staff behaviour in a good way.	
3.	Some members of the cleaning staff are very rude even if you speak to them politely, they still respond rudely.	
4.	Teachers are nice and syllabus is completed except few subjects which are rather given to students for presentations and is not explained by teachers or for some not even that it is said that you have already studied	Teachers are competent, very supportive and professional. Principal orients them to complete syllabus and be approachable to students
5.	Most of the teachers treat students like their own child but..... Behaviour of some teachers are bad.	If any student has some serious problem, she can also put her grievance in the Grievance Redressal Cell (GRC) of the college.
6.	The major problem is about cleanliness, the benches are not suitable for seating, washrooms are dirty.	Time and again non-teaching staff has been given instructions by Housekeeping committee for keeping the premises clean. Repair work of wash rooms is going on in phases and this will also be covered very soon.
7.	Bathrooms of third floor have just one washbasin working and the board of room no.31 creates problem for students to see what's written	
8.	The overall experience has been enriching, and with minor enhancements in certain areas like the canteen service, it can be even better.	Communicated to canteen in-charge and it has been discussed in CDC meeting.
9.	Canteen fans	
10.	Canteen facility needs to be improved.	
11.	Add computer setup in lab and provide good PC and high configure PC in lab	A handsome amount (Rs.5 lakhs) has been sanctioned and spent to buy many new computers of high configurations for IT department. More new computers will be purchased gradually.
12.	Hope the path in the campus is improved.	Path on the left entrance of the ground has been reconstructed.
13.	Fan issues	Fans are repaired /replaced when informed to Repair & maintenance and Housekeeping committees.